

# € TRAINING

Security Crisis Management and Negotiation  
Skills Development

A photograph of four smiling professionals in a meeting. A woman in a black top and beaded necklace is in the foreground, looking towards the camera. Behind her are three other people (two men and one woman) in white shirts, looking towards the right. The background is a blurred office setting. A large blue curved graphic element is overlaid on the top and right sides of the image.

1 - 5 September 2024  
Amman (Jordan)



# Security Crisis Management and Negotiation Skills Development

REF: RC1263 DATE: 1 - 5 September 2024 Venue: Amman (Jordan) - Fee: 3350 Euro

## Introduction:

In today's complex security landscape, the ability to manage crises and negotiate effectively is essential. This program offers a comprehensive framework for security crisis management and negotiation skills development. Participants will explore crisis dynamics and negotiation strategies tailored to security contexts. From threat assessments to crisis response protocols, participants will learn to assess risks and lead teams during emergencies. This program equips security professionals to navigate crises and negotiations confidently.

## Program Objectives:

By the end of this program, participants will be able to:

- Develop a thorough understanding of security crisis management principles.
- Master effective negotiation strategies tailored to security contexts.
- Enhance crisis assessment and response capabilities.
- Build leadership skills for managing security emergencies.
- Acquire techniques to de-escalate tensions and resolve conflicts during crises.

## Target Audience:

- Security professionals in various sectors.
- Crisis management teams and emergency responders.
- Law enforcement personnel involved in security operations.
- Risk management professionals seeking to enhance security protocols.
- Security consultants and advisors.

## Program Outlines:

### Unit 1.

#### Security Crisis Assessment and Planning:

- Understanding the dynamics of security crises.
- Conducting comprehensive risk assessments.

- Developing crisis response plans.
- Establishing communication protocols.
- Coordinating with relevant stakeholders.
- Implementing crisis management frameworks.

## Unit 2.

### Security Threat Identification and Analysis:

- Identifying potential security threats.
- Analyzing threat vectors and vulnerabilities.
- Assessing the severity of security risks.
- Prioritizing threat responses.
- Monitoring emerging security challenges.
- Updating threat assessments regularly.

## Unit 3.

### Security Crisis Response and Mitigation:

- Implementing crisis response protocols.
- Mobilizing resources for crisis management.
- Executing crisis communication strategies.
- Managing logistical challenges during crises.
- Mitigating the impact of security incidents.
- Evaluating the effectiveness of crisis responses.

## Unit 4.

### Security Negotiation Techniques:

- Understanding negotiation principles in security contexts.
- Applying effective negotiation strategies.
- Building rapport and trust in negotiations.

- Handling high-pressure negotiation situations.
- Resolving conflicts through negotiation.
- Negotiating agreements for security resolutions.

## Unit 5.

### Leadership in Security Crisis Management:

- Roles and responsibilities of security leaders.
- Leading teams during security crises.
- Making informed decisions under pressure.
- Inspiring confidence and resilience in teams.
- Adapting leadership styles to crisis situations.
- Learning from past security crises for continuous improvement.