

€ TRAINING

Operational Excellence and Risk
Management



11 - 15 May 2025
Dubai (UAE)



Operational Excellence and Risk Management

REF: RC806 DATE: 11 - 15 May 2025 Venue: Dubai (UAE) - Fee: 4400 Euro

Introduction:

In the realm of modern business, operational efficiency and risk management are two sides of the same coin, intricately woven into the fabric of organizational success. This training program is designed to provide a comprehensive approach to achieving operational excellence while managing risks effectively. Through it, participants will explore strategies to optimize business processes, enhance productivity, and mitigate potential risks.

Program Objectives:

By the end of this program, participants will be able to:

- Explore the principles of operational excellence and its relationship with risk management.
- Identify and analyze risks within operational workflows.
- Implement strategies for continuous process improvement.
- Develop risk mitigation plans aligned with organizational objectives.
- Foster a culture of excellence and proactive risk management.

Target Audience:

- Operations managers and team leaders.
- Risk and compliance officers.
- Quality assurance professionals.
- Business process improvement specialists.
- Professionals aiming to integrate operational excellence with risk management.

Program Outline:

Unit 1:

Foundations of Operational Excellence and Risk Management:

- Key concepts and objectives of operational excellence.
- Understanding risk management in an operational context.

- The relationship between efficiency and risk mitigation.
- Operational excellence frameworks e.g., Lean, Six Sigma.
- Importance of aligning operational goals with risk strategies.

Unit 2:

Identifying and Analyzing Operational Risks:

- Techniques for identifying risks in operational workflows.
- Conducting risk assessments using qualitative and quantitative methods.
- Tools for mapping risks to operational processes.
- Understanding the impact of risks on productivity and performance.
- Developing a risk register for operational functions.

Unit 3:

Implementing Operational Excellence Strategies:

- Streamlining processes to eliminate waste and inefficiencies.
- Enhancing workflows through automation and technology.
- Setting KPIs for measuring operational success.
- Continuous improvement practices for sustaining excellence.

Unit 4:

Developing Risk Mitigation Plans:

- Proactive vs. reactive risk management approaches.
- Creating contingency plans for identified risks.
- Leveraging cross-functional teams to address risks.
- Monitoring and adapting risk strategies to changing conditions.

Unit 5:

Fostering a Culture of Excellence and Risk Awareness:



- Building organizational awareness of operational risks.
- The important role of training teams to identify and manage risks effectively.
- Encouraging innovation and accountability in operations.
- Communicating operational excellence and risk goals to stakeholders.
- Sustaining a culture of continuous improvement and risk management.