

€ TRAINING

Operational Excellence for Senior Executives



14 - 25 July 2025
London (UK)



Operational Excellence for Senior Executives

REF: M2699 DATE: 14 - 25 July 2025 Venue: London (UK) - Fee: 7950 Euro

Introduction:

This training program provides senior executives with advanced insights and strategies to enhance operational efficiency and effectiveness. By focusing on best practices and innovative approaches, it aims to empower leaders to foster a culture of continuous improvement. Through it, participants will be equipped to lead their organizations towards achieving superior operational outcomes and long-term success.

Program Objectives:

By the end of this program, the participants will be able to:

- Understand core principles of operational excellence.
- Apply techniques to streamline processes and improve productivity.
- Align operational strategies with business goals.
- Foster a culture of continuous improvement.
- Lead operational changes and manage resistance.

Targeted Audience:

- Senior Executives.
- Chief Operating Officers COOs.
- Directors of Operations.
- Business Unit Leaders.
- Process Improvement Professionals.

Program Outlines:

Unit 1:

Foundations of Operational Excellence:

- Introduction to Operational Excellence.
- The Role of Leadership in Achieving Operational Excellence.

- Understanding the Principles of Lean and Six Sigma.
- Aligning Operational Strategies with Business Objectives.

Unit 2:

Process Optimization and Efficiency:

- Process Mapping and Analysis Techniques.
- Identifying and Eliminating Waste in Processes.
- Implementing Lean Methodologies for Improved Efficiency.
- Workflow Management and Automation Tools.

Unit 3:

Strategic Planning and Execution:

- Developing Operational Strategies Aligned with Business Goals.
- Prioritizing Initiatives for Maximum Impact.
- Performance Measurement and Management.
- Executing Strategic Initiatives with Precision.

Unit 4:

Quality Management and Continuous Improvement:

- Introduction to Total Quality Management TQM.
- Tools and Techniques for Continuous Improvement.
- Building a Culture of Quality within the Organization.
- How to manage Quality in Complex Operations.

Unit 5:

Technology and Innovation in Operations:

- Leveraging Technology for Operational Efficiency.
- The Role of Digital Transformation in Operations.

- Implementing Innovative Solutions in Operational Processes.
- Managing Cybersecurity Risks in Operations.

Unit 6:

Supply Chain Management and Logistics:

- Optimizing the Supply Chain for Efficiency.
- Inventory Management and Just-In-Time JIT Strategies.
- Logistics and Distribution Optimization.
- Managing Supplier Relationships and Risks.

Unit 7:

Financial Management for Operational Excellence:

- Understanding the Financial Impacts of Operational Decisions.
- Budgeting and Cost Control Strategies.
- Driving Profitability through Operational Efficiency.
- Financial Metrics and KPIs for Operations.

Unit 8:

Risk Management and Business Continuity:

- Identifying and Assessing Operational Risks.
- Developing Risk Mitigation Strategies.
- Business Continuity Planning and Crisis Management.
- Managing Uncertainty in Operations.

Unit 9:

Building High-Performance Teams:

- Leadership Strategies for High-Performance Teams.
- Enhancing Team Collaboration and Communication.



- Talent Management and Development in Operations.
- Fostering a Culture of Accountability and Ownership.

Unit 10:

Leading Change and Sustaining Excellence:

- Leading Organizational Change Initiatives.
- Overcoming Resistance to Change in Operations.
- Sustaining Operational Excellence Over the Long Term.
- Leadership Challenges and Opportunities in Operations.
- Future Trends in Operational Excellence.