

€ TRAINING

Emotional Intelligence for Leadership
Excellence



7 - 11 April 2025
Amsterdam (Netherlands)



Emotional Intelligence for Leadership Excellence

REF: Z2115 DATE: 7 - 11 April 2025 Venue: Amsterdam (Netherlands) - Fee: 5565 Euro

Introduction:

This training program explores the essential elements of Emotional Intelligence EI and its impact on leadership and team dynamics. Through it, participants will be able to enhance self-awareness, empathy, communication, motivation, and relationship-building within their professional environments.

Program Objectives:

By the end of this program, participants will be able to:

- Understand the foundational concepts of Emotional Intelligence EI and its importance in leadership and success.
- Enhance self-awareness and self-regulation to manage emotions effectively and make informed decisions.
- Cultivate empathy and communication skills to foster trust and understanding in professional relationships.
- Motivate and inspire teams by leveraging EI to create an engaging and productive work environment.
- Build and sustain positive relationships to promote collaboration and long-term professional success.

Targeted Audience

- Senior Leaders.
- Managers and Team Leaders.
- Executives.
- Human Resources Professionals.
- Emerging Leaders.

Program Outline:

Unit 1:

Introduction to Emotional Intelligence:

- Overview of Emotional Intelligence EI.
- Definition and key components of EI.

- Historical development and significance of EI.
- The relationship between EI and leadership effectiveness.
- The impact of EI on personal and professional success.

Unit 2:

Enhancing Self-Awareness and Self-Regulation:

- Identifying emotional triggers.
- Utilizing self-reflection tools.
- Recognizing strengths and weaknesses.
- Monitoring emotional responses.
- Developing a self-awareness plan.

Unit 3:

Cultivating Empathy and Effective Communication:

- Understanding empathy in leadership.
- Validating others' emotions.
- Improving emotional perspective-taking.
- Showing empathy verbally and non-verbally.
- Creating a supportive environment.

Unit 4:

Motivating and Inspiring Teams:

- Key motivation theories.
- Role of EI in motivation.
- Identifying motivators.
- Setting achievable goals.
- Creating an engaging work environment.

Unit 5:

Building and Sustaining Positive Relationships:

- How to build trust with team members.
- Developing strong relationships.
- Maintaining credibility and integrity.
- Navigating and resolving conflicts.
- Tips for building long-term relationships.