

# € TRAINING

IT Infrastructure Management Contracts



21 - 25 October 2024  
London (UK)  
Landmark Office Space



# IT Infrastructure Management Contracts

REF: B990 DATE: 21 - 25 October 2024 Venue: London (UK) - Landmark Office Space Fee: 5850 Euro

## Introduction:

This training program provides participants with essential knowledge and skills in managing IT infrastructure contracts. It empowers them to effectively oversee and negotiate contracts to ensure optimal performance and alignment with organizational goals.

## Program Objectives:

At the end of this program, participants will be able to:

- Understand the fundamentals of IT infrastructure management contracts.
- Develop and negotiate IT infrastructure contracts effectively.
- Manage and monitor contract performance.
- Ensure compliance with contract terms and conditions.
- Implement strategies for continuous improvement in contract management.

## Targeted Audience:

- IT Managers.
- Contract Managers.
- Procurement Professionals.
- IT Infrastructure Specialists.
- Personnel involved in IT contract management.

## Program Outline:

### Unit 1:

#### Introduction to IT Infrastructure Contracts:

- Overview of IT infrastructure management.
- Importance of contracts in IT infrastructure management.
- Key components of IT infrastructure contracts.

- Different types of IT infrastructure contracts.
- Legal and regulatory considerations.

## Unit 2:

### Developing and Negotiating Contracts:

- Steps in developing IT infrastructure contracts.
- Best practices for contract negotiation.
- Identifying and mitigating risks in contracts.
- Drafting clear and concise contract terms.
- Case studies on successful contract negotiations.

## Unit 3:

### Managing Contract Performance:

- Techniques for effective contract management.
- Key performance indicators KPIs for IT contracts.
- Monitoring and reporting contract performance.
- Addressing and resolving performance issues.
- Tools and technologies for contract management.

## Unit 4:

### Ensuring Compliance and Mitigating Risks:

- Understanding compliance requirements.
- Strategies for ensuring contract compliance.
- Managing contract amendments and renewals.
- Identifying and mitigating contractual risks.
- Legal implications of contract breaches.

## Unit 5:

## Continuous Improvement in Contract Management:

- Importance of continuous improvement in contract management.
- Analyzing and evaluating contract performance data.
- Implementing feedback loops and improvement strategies.
- Leveraging technology for continuous improvement.
- Best practices for sustainable contract management.