

# € TRAINING

The HR Administrator Role



6 - 10 October 2024  
Amman (Jordan)



# The HR Administrator Role

REF: H220 DATE: 6 - 10 October 2024 Venue: Amman (Jordan) - Fee: 3350 Euro

## Introduction:

This training program is designed to equip participants with essential skills and knowledge to effectively manage HR operations and support organizational success.

## Program Objectives:

By the end of this program, participants will be able to:

- Understand the role and responsibilities of an HR administrator.
- Implement HR policies and procedures effectively.
- Manage employee records and information securely.
- Support recruitment and onboarding processes.
- Ensure compliance with employment laws and regulations.

## Target Audience:

- HR Administrators.
- HR Assistants.
- Office Managers.

## Program Outline:

### Unit 1:

#### Understanding the HR Administrator's Role:

- Definition and scope of HR administration.
- Key responsibilities and duties.
- Importance of HR administration in organizational success.
- Ethical considerations in HR administration.
- Case studies and real-life examples.

## Unit 2:

### HR Policies and Procedures:

- Steps for Developing and implementing HR policies.
- Communicating policies to employees.
- Handling policy violations and disciplinary actions.
- Continuous improvement of HR policies.
- Legal considerations in policy development.

## Unit 3:

### Managing Employee Records and Information:

- Importance of accurate record-keeping.
- Types of employee records personnel files, performance evaluations.
- Data privacy and confidentiality.
- Using HRIS Human Resource Information Systems.
- Document retention policies.

## Unit 4:

### Recruitment and Onboarding Support:

- Recruitment process overview.
- Job posting and applicant tracking.
- Screening resumes and scheduling interviews.
- Onboarding new employees.
- Providing support to hiring managers.

## Unit 5:

### Compliance with Employment Laws:

- Overview of key employment laws and regulations.
- Ensuring workplace diversity and inclusion.



- Handling discrimination and harassment issues.
- Workplace safety and health regulations.
- Approaches for Conducting HR audits.