

# € TRAINING

Statistical Process Control Essentials



15 - 19 December 2024  
Amman (Jordan)



# Statistical Process Control Essentials

REF: G150 DATE: 15 - 19 December 2024 Venue: Amman (Jordan) - Fee: 3900 Euro

## Introduction:

In today's competitive landscape, organizations prioritize efficiency and quality in their operations. Statistical Process Control (SPC) offers a systematic approach to monitor and control processes, enabling businesses to detect and address variations before they escalate into problems. By harnessing statistical techniques, SPC empowers decision-makers to optimize processes and enhance product quality with data-driven insights. This training program aims to equip participants with the knowledge and skills to effectively leverage SPC principles, fostering continuous improvement and organizational success.

## Program Objectives:

By the end of this program, participants will be able to:

- Understand the concept of variation in work processes and its significance in SPC.
- Recognize the importance of data quality and its role in SPC analysis.
- Apply statistical tools and techniques for data collection, analysis, and interpretation.
- Interpret control charts to monitor process performance and identify areas for improvement.
- Conduct process capability analysis and communicate results effectively.
- Integrate SPC into quality management systems and drive continuous improvement initiatives.

## Targeted Audience:

- Quality control professionals.
- Process engineers.
- Production managers.
- Operations supervisors.
- Data analysts.
- Professionals involved in process optimization or quality improvement initiatives.

## Program Outlines:

Unit 1.

## Introduction to Statistical Process Control SPC:

- Understanding variation in work processes.
- Exploring sources of variation in manufacturing and service industries.
- Importance of data quality in SPC analysis.
- Overview of statistical distributions and their relevance in SPC.
- Introduction to control charts and their role in process monitoring.
- Case studies illustrating SPC principles in real-world scenarios.

## Unit 2.

### Data Collection and Analysis Techniques:

- Techniques for collecting quality control data.
- Ensuring data accuracy and integrity.
- Introduction to statistical tools for data analysis.
- Application of descriptive statistics for data summarization.
- Hands-on exercises using statistical software.
- Interpreting data analysis results to identify trends and patterns.

## Unit 3.

### Control Chart Selection and Interpretation:

- Understanding different types of control charts.
- Criteria for selecting appropriate control charts.
- Interpretation of control chart patterns and signals.
- Detecting common cause and special cause variation.
- Guidelines for taking corrective actions based on control chart analysis.
- Reviewing case studies to reinforce control chart interpretation skills.

## Unit 4.

### Process Capability Analysis:

- Understanding process capability and its importance.
- Calculation and interpretation of process capability indices.
- Assessing process performance relative to customer specifications.
- Identifying opportunities for process improvement.
- Practical examples demonstrating process capability analysis.
- Guidelines for communicating process capability results.

## Unit 5.

### Continuous Improvement and SPC Implementation:

- Integrating SPC into quality management systems.
- Developing strategies for sustaining SPC initiatives.
- Conducting SPC audits and performance evaluations.
- Engaging employees in SPC practices and fostering a culture of continuous improvement.
- Leveraging SPC data for process optimization and innovation.
- Identifying future trends and advancements in SPC for ongoing learning and development.