

# € TRAINING

Emotional Intelligence for Leadership  
Excellence



2 - 6 December 2024  
Amsterdam (Netherlands)



# Emotional Intelligence for Leadership Excellence

REF: Z2115 DATE: 2 - 6 December 2024 Venue: Amsterdam (Netherlands) - Fee: 5565 Euro

## Introduction:

This training program focuses on harnessing emotional intelligence to elevate leadership capabilities and achieve outstanding performance. It involves mastering self-awareness, self-regulation, empathy, and social skills to navigate complex interpersonal dynamics effectively. By integrating these EI principles, leaders can inspire and motivate their teams, foster strong relationships, and drive organizational success. This approach not only enhances leadership effectiveness but also cultivates a positive and resilient work environment.

## Program Objectives:

By the end of this program, participants will be able to:

- Develop self-awareness to manage emotions and leadership style.
- Use self-regulation to stay composed and make sound decisions.
- Apply empathy to build strong, trust-based relationships.
- Enhance social skills for effective communication and conflict resolution.
- Inspire and motivate teams to drive performance.
- Foster a positive work environment through emotional intelligence.

## Targeted Audience

- Senior Leaders.
- Managers and Team Leaders.
- Executives.
- Human Resources Professionals.
- Emerging Leaders.

## Program Outline:

### Unit 1:

#### Introduction to Emotional Intelligence:

- Overview of Emotional Intelligence EI.

- Definition and key components of EI.
- Historical development and significance of EI.
- The relationship between EI and leadership effectiveness.
- The impact of EI on personal and professional success.
- Case studies highlighting the role of EI in leadership.

## Unit 2:

### Enhancing Self-Awareness and Self-Regulation:

- Identifying emotional triggers.
- Utilizing self-reflection tools.
- Recognizing strengths and weaknesses.
- Monitoring emotional responses.
- Developing a self-awareness plan.

## Unit 3:

### Cultivating Empathy and Effective Communication:

- Understanding empathy in leadership.
- Validating others' emotions.
- Improving emotional perspective-taking.
- Showing empathy verbally and non-verbally.
- Creating a supportive environment.

## Unit 4:

### Motivating and Inspiring Teams:

- Key motivation theories.
- Role of EI in motivation.
- Identifying motivators.
- Setting achievable goals.

- Creating an engaging work environment.

## Unit 5:

### Building and Sustaining Positive Relationships:

- Building trust with team members.
- Developing strong relationships.
- Maintaining credibility and integrity.
- Navigating and resolving conflicts.
- Building long-term relationships.