

€ TRAINING

Quality Management ISO 9001 Lead
Implementer

A group of four smiling business professionals (two men and two women) in a meeting. They are wearing white shirts. The woman in the foreground is wearing a black top and a necklace. The background is blurred, showing a modern office setting.

15 - 19 December 2024
Amman (Jordan)



Quality Management ISO 9001 Lead Implementer

REF: A2014 DATE: 15 - 19 December 2024 Venue: Amman (Jordan) - Fee: 3350 Euro

Introduction:

This program is designed to prepare participants for the certification exam only.

This training program provides participants with comprehensive knowledge and practical skills to effectively implement and maintain ISO 9001 quality management systems. Through it, they are equipped to lead successful ISO 9001 implementation initiatives, ensuring adherence to quality standards and enhancing organizational performance.

Program Objectives:

At the end of this program, participants will be able to:

- Describe the core ideas and tenets of a quality management system QMS based on ISO 9001.
- From the implementer's vantage point, interpret the requirements of ISO 9001 for a QMS.
- Utilizing the PECB's IMS2 Methodology and other best practices, begin and plan the implementation of a QMS based on ISO 9001.
- Assist a company in running, keeping up, and consistently enhancing a QMS based on ISO 9001
- Prepare for successful completion for the Certification Exam.

Targeted Audience

- Personnel in charge of preserving and enhancing the caliber of the organization's goods and services.
- Personnel in charge of satisfying client needs.
- Consultants, advisors, and other professionals that want to learn more about the standards of ISO 9001 for a QMS.
- Professionals interested in learning about the PECB's IMS2 Methodology for putting in place a QMS.
- Those in charge of ensuring that the QMS adheres to ISO 9001 requirements.
- Members of the operation and implementation teams for the QMS.

Program Outline:

Unit 1:

Introduction to ISO 9001 and the initiation of a QMS implementation:

- Overview of the ISO, management systems, and ISO 9000 series.
- Overview of quality and QMS based on ISO 9001.
- Launching the installation of the QMS.
- Commitment and leadership.
- High standards.
- Attributions, mandates, and powers.

Unit 2:

Implementation plan of a QMS:

- Setting of the business.
- QMS range.
- Taking steps to address opportunities and dangers.
- Exemplary goals.
- Change administration.
- Resources.
- Competence.

Unit 3:

Implementation of a QMS:

- Consciousness and dialogue.
- The control of written information.
- Product and service requirements.
- The creation of new goods and services.
- Outsourcing.
- Service delivery and production.
- Evaluation, analysis, and measurement.

Unit 4:

QMS monitoring, continual improvement:

- Internal audit.
- Management reviews.
- Nonconformities and corrective actions.
- Continual improvement.

Unit 5:

Certification Audit and Closing Procedures:

- Preparation for ISO 9001 certification audit.
- Conducting internal audits and management reviews.
- Addressing nonconformities and implementing corrective actions.

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