

# € TRAINING

Process Troubleshooting and Problem  
Analyze and Solving

A group of four smiling business professionals (two men and two women) are seated at a table in a meeting room. They are all wearing white shirts. The woman in the foreground is wearing a black top and a multi-strand necklace. The background is a bright, modern office setting with large windows.

1 - 5 September 2024  
Dubai (UAE)



# Process Troubleshooting and Problem Analyze and Solving

REF: O386 DATE: 1 - 5 September 2024 Venue: Dubai (UAE) - Fee: 5830 Euro

## Introduction:

This training program equips participants with essential skills to effectively identify, analyze, and resolve complex issues in process operations. It empowers them to enhance operational efficiency and reliability, ensuring sustained process excellence.

## Program Objectives:

By the end of this program, participants will be able to:

- Understand the principles and importance of process troubleshooting in maintaining operational continuity.
- Apply systematic approaches and methodologies to identify and analyze process problems.
- Develop effective problem-solving strategies to mitigate risks and improve process performance.
- Utilize data-driven decision-making to optimize troubleshooting processes and minimize downtime.
- Enhance teamwork and communication skills essential for collaborative problem-solving in process operations.

## Program Outlines:

### Unit 1:

#### Principles of Process Troubleshooting:

- Introduction to Process Troubleshooting: Objectives and Key Concepts.
- Importance of Timely and Effective Troubleshooting in Process Operations.
- Root Cause Analysis RCA Techniques: Identifying Underlying Issues.
- Data Collection and Analysis for Troubleshooting Processes.
- Documentation and Reporting in Troubleshooting Activities.

### Unit 2:

#### Analytical Tools and Techniques:

- Analytical Methods for Process Data Interpretation.
- Statistical Analysis in Identifying Process Variations and Anomalies.

- Process Monitoring and Control Systems: Utilizing Feedback Loops.
- Failure Modes and Effects Analysis FMEA in Process Troubleshooting.
- Case Studies and Practical Applications of Analytical Techniques.

### Unit 3:

#### Problem Identification and Analysis:

- Methods for Identifying Process Problems and Anomalies.
- Critical Thinking and Problem Framing in Troubleshooting.
- Process Mapping and Flowcharting: Visualizing Operational Sequences.
- Human Factors and Behavioral Analysis in Process Performance.
- Collaborative Problem-Solving Techniques in Cross-functional Teams.

### Unit 4:

#### Solution Development and Implementation:

- Developing Effective Solutions to Process Problems.
- Risk Assessment and Mitigation Strategies in Solution Implementation.
- Change Management Principles: Implementing Process Improvements.
- Testing and Validation of Implemented Solutions.
- Continuous Monitoring and Adjustment of Implemented Solutions.

### Unit 5:

#### Continuous Improvement and Knowledge Management:

- Learning from Experience: Lessons Learned and Continuous Improvement.
- Feedback Mechanisms and Process Enhancement Strategies.
- Knowledge Capture and Transfer in Troubleshooting Processes.
- Integration of Troubleshooting Insights into Operational Excellence.