

€ TRAINING

Problem Solving and Decision Making



29 December 2024 -
2 January 2025
Dubai (UAE)



Problem Solving and Decision Making

REF: M52 DATE: 29 December 2024 - 2 January 2025 Venue: Dubai (UAE) - Fee: 4400 Euro

Introduction:

This training program is designed to equip participants with the tools and techniques necessary to effectively address challenges and make informed decisions. Through it, participants will learn to identify, analyze, and solve problems efficiently. By enhancing problem-solving and decision-making skills, participants can contribute more effectively to their organizations' success.

Program Objectives:

At the end of this program, the participants will be able to:

- Apply psychological models to enhance problem-solving and decision-making.
- Utilize creative and logical thinking to improve decision-making processes.
- Implement problem-solving techniques like SCAMPER in workplace decisions.
- Overcome mental barriers to decision-making by challenging assumptions.
- Lead dynamic teams aligned with corporate goals, fostering creativity and effective decision-making.

Targeted Audience:

- Managers.
- Supervisors.
- Team Leaders.
- Head of Sections.
- Employees among all departments and levels.

Program Outlines:

Unit 1:

The Psychology of Problem Solving and Decision Making:

- A synopsis of psychological thought.
- Values, Problem Solving and Decision Making.

- Psychological type and Lateral Thinking for Problem Solving.
- What psychological type reveals about me and my preferences.
- Using a team approach to encourage lateral thinking: ZIGZAG model.

Unit 2:

Developing Decision Making Skills:

- Using your left brain & right brain to make decisions.
- Split-brain theory for developing effective problem-solving skills.
- Developing openness to new ideas in making decisions.
- Promoting idea mobility in teams.
- Understanding the creative solving process in individuals and teams.
- IDEAL problem-solving approach.

Unit 3:

Applying Effective Decision Making Skills in the Workplace:

- Encouraging creative problem solving for continuous improvement.
- Removing blocks to creative problem solving.
- Convergent versus Divergent Thinking.
- Divergent Thinking Skills for solving problems.
- Using SCAMPER techniques to approach problem-solving and to make effective decisions.

Unit 4:

Making Mental Blocks to Decision Making a Thing of the Past:

- Challenging self-imposed assumptions.
- Thinking outside the box and Increasing new ideas.
- Getting people behind your.
- Evaluating new ideas.
- Creative leadership during problem-solving and decision-making sessions.



Unit 5:

Effective Leadership and the Dynamic Problem Solving Team:

- Ensuring alignment with corporate mission.
- Encouraging self-initiated activity.
- Endorsing Unofficial activity and Enhancing Serendipity.
- Importance of appreciating diverse stimuli and practicing within-company communication for problem-solving.
- Developing a personal action plan.