

€ TRAINING

The recent communication technologies in
implementing operations and maintenance
tasks





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Introduction:

Communication technologies play a vital role in facilitating and enhancing operational and maintenance processes in today's rapidly evolving world. This training program aims to equip participants with the latest technologies and practices in this field through comprehensive and in-depth topics covering all aspects of operations, maintenance, and advanced communication technologies.

Program Objectives:

- Understand the fundamentals and concepts of operations and maintenance.
- Familiarize with the latest communication technologies and apply them in operations and maintenance processes.
- Develop planning, organizing, and supervising skills in operations and maintenance tasks.
- Recognize best practices and standard procedures in operations and maintenance.
- Improve efficiency and effectiveness in utilizing technology in industrial operations.
- Enhance communication and teamwork skills within work teams.

Target Audience:

- Operations and maintenance engineers.
- Operations and maintenance managers and supervisors.
- Maintenance technicians and workers.
- IT professionals, responsible for industrial technology.
- Anyone working in operations and maintenance and looking to enhance their skills.

Program Outlines:

Unit 1.

Basics of Operations and Maintenance:

- Introduction to Operations and Maintenance: Importance and objectives, achieving a balance between productivity and efficiency.

- Basics of Communication Technology: Overview of communication technologies such as networks, satellites, and broadcasting techniques.
- Fundamentals of Automation and Industrial Control: Detailed systems of PLC control, industrial robots, and advanced automation systems.
- Basics of Electrical Engineering in Operations: Principles of electricity including circuits, motors, and distribution systems.
- Basics of Mechanical Engineering in Operations: Analysis of mechanical designs, transportation systems, and production machines.

Unit 2.

Operations Management and Quality:

- Productivity Techniques and Operations Management: Methods of productivity improvement like mobile technology and total quality management.
- Quality Management Basics in Operations: Study of quality systems such as ISO, quality assurance, and statistical process control.
- Planning and Financial Analysis Techniques in Operations: Detailed financial planning, financial analysis, and cost management methods.
- Strategic Planning and Execution Techniques: Strategic planning methods, plan execution, and monitoring.
- Basics of Industrial Engineering in Operations: Study of industrial engineering principles like project management and process improvement.

Unit 3.

Resource Management and Professional Development:

- Technology Applications in Human Resource Management: Study of HR management systems, training, and professional development.
- Basics of Research and Development in Operations: Detailed processes of research, development, and innovation in industry.
- Energy Efficiency and Sustainability Techniques in Operations: Study of energy management, sustainability, and renewable energy techniques.
- Big Data Analysis and Artificial Intelligence Techniques: Examination of big data usage, big data analysis, and AI in industry.
- Management and Leadership Techniques in Operations: Detailed methods of management and leadership, leadership skill development.

Unit 4.

Information Technology and Communications:

- **Technology Applications in Project and Operations Management:** Detailed project management systems, and modern production technology.
- **Online Communication and Cloud Technologies:** Examination of online communication technologies, network security, and cloud services.
- **Network Security and Information Protection:** Detailed network security, encryption, and protection against breaches.
- **Technology Applications in Customer Relationship Management:** Study of CRM systems, and digital marketing.
- **Basics of Research and Development in Operations:** Detailed processes of research, development, and innovation.

Unit 5.

Production and Distribution Management:

- **Production and Storage Management Techniques:** Detailed production systems, storage, and inventory management.
- **Distribution and Logistics Techniques:** Study of transportation planning, distribution, and logistics management.
- **Basics of Lean Production:** Detailed principles of lean production, continuous improvement, and process efficiency.
- **Technology Applications in Production Management:** Study of modern production technology, robots, and automation.
- **Control and Quality Techniques in Production:** Detailed control systems, quality, and quality assurance in production.

Unit 6.

Project Management and Strategic Planning:

- **Project Management Techniques:** Study of project management methods, planning, and execution.
- **Technology Applications in Project Management:** Detailed use of technology in project management, software, and analysis.
- **Strategic Planning Techniques:** Study of strategic planning methods, execution, and monitoring.

- Basics of Risk Management in Projects: Risk assessment, prevention, and risk management.
- Evaluation and Monitoring Techniques in Projects: Evaluation techniques, monitoring, and project reporting.

Unit 7.

Professional Development and Continuous Education:

- Training and Professional Development Programs: Study of training programs, professional development, and performance evaluation.
- Continuous Education Techniques: Detailed online learning platforms, self-learning, and professional development.
- Basics of Leadership and Professional Finance: Detailed leadership skills, time management, and personal finance.
- Communication and Presentation Techniques: Study of communication arts, presentations, and media influence.
- Basics of Law and Professional Regulations: Detailed principles of law, professional regulations, and corporate social responsibility.

Unit 8.

Advanced Technology and Innovation:

- Robotics and Advanced Automation Techniques: Study of robot systems, advanced automation, and applications.
- Virtual Reality and Augmented Reality Techniques: Detailed use of virtual reality, augmented reality, and applications.
- Basics of Nanotechnology and Biotechnology: Study of nanotechnology principles, biotechnology, and applications.
- Renewable Energy and Clean Technology Techniques: Detailed renewable energy systems, clean technology, and sustainability.
- Innovation Strategies and Product Development: Study of innovation methods, product development, and innovation management.